

Know who to call for help



911 for emergencies

For fire, police, ambulance, or hazardous spills



- If someone is in life-threatening danger
- To report a fire or crime in progress
- A person is being violent or threatening violence

After calling 911, call (780) 492-5050
to inform U of A Protective Services



(780) 492-5050 for crisis diversion

Urgent assistance to aid people:

- In non-emergency distress; intoxicated or otherwise impaired; confused, disoriented or experiencing a mental health concern

- Sleeping in unsafe spaces
- Dressed inappropriately for cold weather
- Feeling uneasy, but with no obvious threat of violence present



(780) 492-5050 for non-emergency security concerns

- Non-emergency first aid
- Report suspicious activity
- Assessment of a potentially dangerous situation or a situation causing unease

- Report property damage
- Secure escort during regular business hours
- Lone Worker Program registration and check-ins while working alone

University of Alberta Protective Services and support services work with community service partners to help people in crisis, and to provide safe and secure environments on U of A campuses.